



## **Examples of Achievements and Activities**

**During**

**Quarter 1 2017/18**

## PEOPLE

### Improve health and wellbeing

**New Redhill 3G football pitches** - Redhill Leisure Centre 3G artificial football pitch installation has been completed and handed over to the Council and Redhill Academy Trust. An official launch will be held later in the year. The pricing structure and the booking process have been developed with a small number of bookings in place for the summer season. Work has taken place to profile bookings with the partner clubs, Gedling Southbank FC and Arnold Town FC, for the winter bookings.

**New Primary School Football B League at Redhill 3G** - A new Primary school Football B league has been set up to take place at Redhill 3G on Monday evenings after school. The league is co-ordinated by teacher Tom Darby from Arnold Mill Primary and is designed for Year 4-6 boys who are not usually selected to represent their school at football. Between 45-50 boys took part in the league over the summer term. 16 year 4 and 5 girls also took part in a friendly festival.

**Engaging with Local Football Clubs through proposed Carlton le Willows 3G** - At Gedling Football Development Group Meeting on 19<sup>th</sup> June representatives from local football clubs, Nottinghamshire FA, Carlton Le Willows Academy and the Council discussed the Gedling Playing Pitch Strategy, Licencing of Council pitches and developments with both Redhill 3G and a proposed new facility at Carlton Le Willows 3G. The Council is working with the Carlton le Willows Academy to identify partner football clubs in the new facility.

**Get Going in Gedling** - The Annual report for Walking for Health has been submitted by the Get Going in Gedling volunteer led walking programme supported by the Council. In total there were 226 volunteer led walks across Gedling in 2016/17.

**Developing new activities at the Cornwater Club** - Cornwater Club in Ravenshead to provide ideas for social activities that could be offered to their attendees. These include physical activities such as bowls, tai chi, table tennis and golf along with arts and creative activities. The intention is that the Club will try a variety of activities this year and then create a plan to sustain those activities with participant demand into the future.

**New Community Health and Wellbeing E-newsletter** - The second edition of the Community Health and Wellbeing Newsletter has been sent to 796 subscribers. Popular topics within the newsletter include the Changepoint Obesity and Weight Management Service and the 3-2-1 running and walking route in Arnot Hill Park.

**New 'Improver' Running Course at Carlton le Willows** - The Community Relations team has supported a new 10 week improver running course, taking place throughout the summer commencing on Monday 12<sup>th</sup> June at Carlton Le Willows running track. A contribution to the venue hire costs has been made from the Council. 50 participants attended the first session.

**Easter Explorers** - An event took place in Easter holidays encouraging residents to get out and explore Arnot Hill Park. The 3-2-1 trail was launched with an Easter twist and around 150 people completed the one kilometre route. The arts trail was also updated with a story teller leading people around the art work and textile artists 'Frabjous events' worked in the bowls pavilion to make a temporary art installation in the park. The Park Rangers offered a chance for families to pedal the smoothie bike and consulted on plans for the new play park. There were also multi-sports and healthy eating activities on offer.

**Smoke free Arnold Carnival** - Youth Council members worked with Councillors Wheeler and Gregory to mark out a Smokefree Zone with posters at the Arnold Carnival, also conducting a survey with members of the public to gather public views on the initiative. 50 surveys were completed with 98% of respondents confirming support for the Smokefree events initiative.

**20 Sites Now Breastfeeding Friendly** - The Breastfeeding Friendly Venue Accreditation Scheme now includes 20 sites across the Borough. These include local cafes, children's centres, GP surgeries, leisure centres and the Civic Centre. The latest venue to apply for status is the Gedling Country Park Visitor Centre café.

## **Reduce hardship and provide support to the most vulnerable**

**Promotion of Mental Health Awareness Week** - A Mental Health Awareness week newsletter was created for Council and external communication to residents about the week was promoted social media.

**Dementia Café in Mapperley and plans for one in Netherfield** - Partners have worked together to launch a new Memory Café for the community at St Andrews House in Mapperley supported by local volunteers. There are now plans to consider a similar Dementia Café in Netherfield with a view to potentially launch in August.

**Refugee Befriending Project Development** - The Community Investment Manager has worked with Nottingham City Council's Refugee Resettlement Programme to commission Hope Nottingham in delivering two Syrian Refugee Befriending volunteer engagement events and in commissioning 'Enable' to provide specialist training. The first event at the Kings Church in Arnold took place on Tuesday 13<sup>th</sup> June and the second in Carlton on Thursday 29<sup>th</sup> June.

The Arnold event was attended by 40 people, all of whom signed up as volunteers, and a follow up meeting has taken place to establish a new voluntary committee to oversee the project. As a result a new Language Café commenced at The Beacon project in Killisick at the end of June, which was attended by all adult Syrian Refugees from Arnold and Carlton. The Carlton workshop group also had a follow up meeting and is establishing its role going forward.

## **Promote and encourage pride, good citizenship and participation in the local area**

**Children's Spring Event** - Over 200 children attended the Spring/Easter themed event held in the Civic Centre Foyer in April. Gedling Play Forum provided table top arts & crafts, Andy the Drummer held drop in drumming sessions for children and parents and Veolia had a seed planting activity. Children made themed cards which were hung from the railings in the Civic foyer. All materials used were donated from companies that would otherwise have gone to landfill.

**Arnold Carnival** - This year's Carnival was one of the busiest ever! There were fundraising stalls for local charities, performances on stage by professional artists and also up and coming local artists, stage performances from local young people representing community groups and local schools, a Smokefree zone, fun fair, activities for children and the launch of Awards for All funded Gedling Skatejam programme.

**Social Dance at Richard Herrod** - Community Relations and Leisure have supported a new social dance launched at the Richard Herrod Centre. Initially sessions have been planned to run for 8 weeks up until August and if they are successful we will resume in September. A funding contribution has been made from the Council to help support sessions starting up with the aim that if the dances are well attended they can eventually become self-supported.

**Caribbean Elders Travel Stories Project** – Museum and, the National Caribbean Heritage Museum, has worked in partnership with the council, Nottingham University and The Gedling Caribbean Elders Group to hold two Travel Story writing workshops at The Brickyard Community Centre – the first on 30<sup>th</sup> May and the second taking place on 27<sup>th</sup> July. Members of the older Caribbean community are being supported in preparing their stories about travel to and from the UK to the Caribbean, and other memorable journeys.

The first event was well attended and highly successful, and received a half page article in the Nottingham Evening Post. The Elders group also gained several new members as a result.

**Gedling Seniors' Council launched** - Following the Gedling Seniors Council launch at a joint conference with the NCC Older Persons Advisory Group (OPAG) and Age UK at the end of March, an inaugural meeting of the new organisation was held on Friday 16<sup>th</sup> June in the Council Chamber. The meeting was well attended by grass roots older persons groups, wider charities supporting the older community in Gedling and individuals from the older community. Groups represented included the Netherfield Senior Citizens group, Asian Elders, Caribbean Elders, Spinning Yarns older arts project, Gedling based U3A divisions, Age concern and Age UK.

At the meeting, a Chair was elected – Grace Millar, who also represents Gedling on, and also chairs, the Nottinghamshire OPAG. A Terms of Reference was adopted and the main themes and development actions agreed for a Seniors Council action plan, a draft of which will be considered by Cabinet on 27<sup>th</sup> July.

**Gedling Youth Council** - The Gedling Youth Council attended a team build away day at The Playhouse on Saturday 27<sup>th</sup> May. The event included a team building workshop with Nathan Powell, who delivers the Gedling Theatre Development Project, exploring themes around the Youth Council's priorities of cultural inclusion, anti-bullying and young people's mental health, followed by a three course meal in the Theatre restaurant. Members then enjoyed a production of East Is East, which gave young people a historical and humorous perspective on the experiences of a Pakistani / British mixed race family running a chip shop in 1970s Britain.

Following a recruitment drive in local Youth Clubs, two new members have joined the Youth Council, representing Redhill Youth Club. Another member undertook a week long work placement at Gedling BC in late June, and reported his positive experience into the Youth Council meeting held on 10<sup>th</sup> July. At the same meeting, Members welcomed newly elected Gedling Seniors Council Chair Grace Millar, and worked collaboratively to design an Intergenerational Conference to be hosted by the two Councils in early November 17.

**Community Development Partnership** - A second meeting of the Gedling Community Development Partnership was held on Weds 28<sup>th</sup> June, at which a range of agencies engaged in Community Development in Gedling shared updates and continued to map activities underway in the Borough.

Connections for ongoing partnership work were made with Self Help Nottingham re new Bestwood Healthy Communities groups, NCC Community and Voluntary Sector Team regarding the Armed Forces Covenant. 'Everyone's Health' regarding Weight Management Services in Localities and the Nottinghamshire Co-production Network in respect of Befriending Group development. Agreement to develop an ongoing action plan was reached.

**Parish Liaison** - A second meeting of the Parish Clerk Liaison Group was held on 25<sup>th</sup> May, at which the Service Manager, Community Relations presented and consulted upon the Council's Playing Pitch Strategy, and key Parish owned sites were added to the strategy as a result. Parish Clerks received information about running play days, upcoming statutory planning consultation training and shared developments and good practice in their respective Parishes.

### **Transferring Community Centres to the Community**

**Arnold Hill Becomes Eagle's Nest Community Centre** - On 1 June Cabinet agreed the asset transfer of Arnold Hill Community Centre to Eagle's Nest Church. The Church has followed a robust submission process to prove their eligibility for running the community building owned by the Council. The centre, to be known in future as Eagle's Nest Community Centre, continues to offer a home to existing user groups' resident there and the business plan for the centre seeks to develop a community hub offering activities for older people, young people and families in the local area.

**Wollaton Avenue Community Centre** - The Council continues to liaise with Gedling Play Forum regarding Wollaton Avenue Community Centre to review progress of their business plan and general movement towards making submissions for asset transfer.

Gedling Play Forum has applied to the Borough-wide Community Initiatives Fund panel for consultancy support to develop a charging policy for their services to a range of agencies, to strengthen their business plan. The Chair was linked up with remaining Consultancy support to review and support the production of a business plan for management of the centre.

**Pond Hills Lane Community Centre** - The Council continues to liaise with Gedling Borough Arts Association (GBAA) regarding Pond Hills Lane Community Centre to review progress of their business plan and general movement towards making submissions for asset transfer. GBAA were connected up with Flying High Expressive Arts Company, a long standing local community provider assisted by the Council's Community Assets programme and 'Inspire Arts' service to register as a Community Interest Company.

Flying High has secured extensive booking of both sides of Pond Hills Lane Centre for the provision of dance and drama workshops with young people, thereby strengthening the GBAA business plan, and future potential for the organisation to secure office accommodation was positively discussed. Flying High is also considering joining the newly registered charity that GBAA has recently established with assistance from the COMA programme to take on management of the site.

## **PLACE**

### **Provide an attractive and sustainable local environment that local people can enjoy and appreciate**

**Conservation Area Appraisal for Woodborough and Management Plan adopted** - following a period of consultation in 2016. The Conservation Area Appraisal identifies those qualities of the Conservation Area that contribute to its significance as a place of special architectural and historic interest. The Management Plan seeks to highlight the specific qualities of a place that contribute to its character and which are worthy of protection and enhancement. The Appraisal included a number of changes to the boundary of the Conservaton Area. The documents will be used to help determine future planning applications.

## **PERFORMANCE**

### **Improve the customer experience of dealing with the Council**

**Improved speed processing minor planning applications** – the proportion of minor applications processed within 8 weeks has increased from 89.19% in Quarter 4 2016/19 to 100% for Quarter 1 2017/18.

### **Give tax payers value for money**

#### **Digital Agenda**

##### **Digital Customer**

- Customer can now book and pay for bulky waste collections online
- Back-ups to some systems have gone online, which means the systems are available for customers to use for longer out-of-hours periods

##### **Digital Council**

- Digital achievements and a website redesign briefing were included in May's 2017 Staff Briefings
- We have passed the PSN IT Health Check, giving assurances about our security
- Cyber Security training was delivered to staff in May to help protect the authority from cyber-attack.
- A digital IT helpdesk has gone live to improve the efficiency of dealing with IT issues for staff.
- Customer services promoted the Customer Services Twitter Service at Arnold Carnival
- Improved internal processes - From 1 April 2017 staff now submit mileage and expense claims online along with staff leave requests. This reduces the amount of paper and streamlines the processes.

**Apprenticeship training accreditation** - the Training team successfully applied for Gedling Borough Council to become an accredited apprenticeship training centre, one of the very few district authorities to do so. This allows us to deliver not only to our own employees but also to other employers. Our hope is that this accreditation will further raise the standards of training within the Council and also present opportunity to draw funding into the Council from the apprenticeship levy.

## **Maintain a positive and productive working environment and strong staff morale**

**Healthy walks for staff** - A walk for Council staff was organised in Arnot Hill park to support the national On Your Feet Britain campaign. 8 members of staff attended the guided walk around the new 3-2-1 1 km route in the park.

